DanMagi's
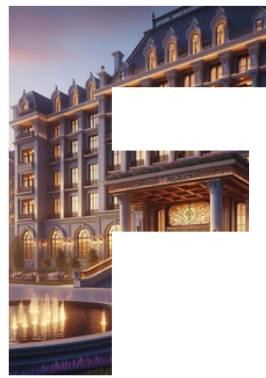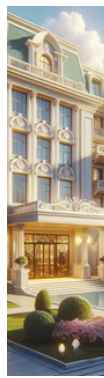# KIOSK Solution

DanMagi

➤ All your Wi-Fi Needs - in one place!

High Speed Internet Access

Core Service

Digital guest expectations are rising rapidly — **and hotels are expanding their self-service offerings to meet them.**

As travelers increasingly rely on digital tools for work, entertainment, and communication, hotels must provide convenient and secure public-access computing options in business lounges, lobbies, and shared spaces.

Traditional public-use computers are often insecure, outdated, difficult to maintain, **costly to support**, **and risky from a data privacy perspective**.

The DanMagi Kiosk Solution solves these challenges by delivering a highly secure, cloud-managed, hospitality-grade public workstation that allows guests to:

- Check emails
- Print boarding passes or documents
- Use productivity tools (Word, Excel)

- Browse the web safely
- Access USB drives (optional)
- Enjoy a fully reset, private session every time

With built-in security, instant remote management, and seamless integration with other DanMagi digital services, the DanMagi Kiosk is the **industry's most trusted solution for hotel business lounge computing**.

Industry Context & the Need for Modern Kiosk Solutions

Hotels today face several challenges when offering public-use PCs:

✕ Guests Expectations have changed

Travelers expect hotel lounges to offer functional digital tools, from printing documents to managing work tasks.

✕ Data Security Risks Are Real

Typical shared computers often fail to:
- Clear browsing history
- Remove downloaded files
- Log out email or cloud accounts
- Reset user profiles

This creates significant privacy and compliance risks, especially for international guests.

✕ Maintenance is Time-Consuming

Hotel IT teams must manually:
- Reinstall systems
- Remove malware
- Reset browsers
- Fix printing issues
- Update software

✕ Hospitality Requires Standardization & Reliability

Brand standards demand consistent, reliable digital touchpoints across all properties — something traditional, unmanaged PCs cannot provide.

✓ **This increases operational overhead and reduces system uptime.**

✓ **The DanMagi Kiosk solves all these industry challenges.**

Introducing DanMagi's KIOSK

The DanMagi Kiosk is a secure, cloud-managed workstation purpose-built for hospitality environments **— designed to deliver a premium, safe, and frictionless guest experience.**

Key Capabilities:

- Secure browsing
- Business productivity tools
- Printing & USB file access (optional)
- Session-reset technology
- Optional kids-safe browsing mode
- Optional 24/7 remote monitoring & troubleshooting
- Property-wide integration with other DanMagi systems
- Full customization options

Total Guest Privacy Through Full Session Reset

Core Features & Functionality:

- Browser history
- Cookies
- Saved passwords
- Temporary files
- Local documents
- System profile data

This ensures **no guest ever leaves personal information behind**, providing a high-security environment unmatched by normal PCs.

Proprietary Kiosk Software

Exclusive to DanMagi

Unlike generic kiosk systems, DanMagi's solution runs on proprietary software developed specifically for hospitality.

It offers:

- Locked-down environment
- Restricted system configuration
- Automated health checks
- Secure browsing policies
- Real-time system status reporting

Full Office & Productivity Capability

Optional modules include:

- Microsoft Office tools (Word, Excel)
- Printing support
- USB access
- (Master Deck page 27)

Optional Remotely Monitored & Supported 24/7

Hotels may enable DanMagi's remote monitoring and support module, allowing engineers to:

- Reset the kiosk remotely
- Apply updates
- Resolve issues
- Monitor performance
- Provide proactive health alerts

Customizable Content & Safe Internet Mode

- Hotels can activate:
- Kids-friendly browsing mode (filtered internet access)
- Property-specific links (airline check-in, loyalty program, local information)
- Branding elements matching the hotel's identity

Security Architecture & Compliance

Security is a fundamental pillar of the DanMagi Kiosk Solution.

Session Isolation

Each session operates in a fully isolated environment, preventing data leakage.

Automatic System Reset

At session end, the kiosk performs:

- Profile reset
- Cache purge
- File wipe
- Policy re-enforcement

Content Filtering

Hotels can apply:

- Restrictions on unsafe sites
- Blocklists and allowlists
- Child-friendly mode for specific lounge areas

Compliance Alignment

The kiosk supports best practices aligned with:

- GDPR
- International hospitality security expectations
- Brand security standards and guidelines

Cloud-Based Configuration

Security updates and policies are applied centrally from DanMagi's cloud platform.

Integration with DanMagi's Digital Ecosystem

The Kiosk is part of the broader DanMagi digital guest journey,

integrating seamlessly with:

- **HSIA Portal**
- **Guest Recognition**
- **GHOST PAN / PAN Casting**
- **Guest Portal**

This creates **a unified digital environment** where guests can move through the property effortlessly

*— working in the **business lounge**, casting in their room, connecting **multiple devices**, and enjoying consistent DanMagi technology everywhere*.

BENEFITS FOR HOTELS

Professional, Secure Guest Experience

Guests enjoy modern, reliable tools that reflect positively on the hotel brand.

Reduced IT Workload – no more manual resets, cleanup tasks, software updates, desktop troubleshooting

Remote support keeps it **always operational**.

Cost-Effective Compared to Traditional PCs

Hotels save on **maintenance**, **software licensing**, **on-site IT support**,

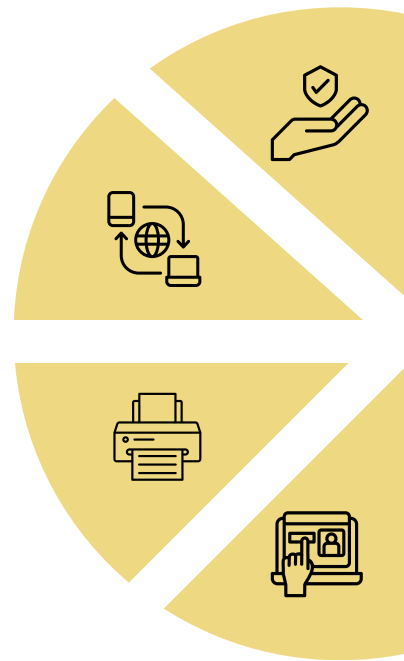**replacement cycles**

Customizable for Any Property Type

Suitable forBusiness lounges, lobbies, conference centers, VIP lounges, airport hotels, resorts, Long-stay properties

BENEFITS FOR GUESTS

- Convenient access to tools they trust

- Secure environment for private activity

- Reliable printing

- Familiar interface

- Child-safe mode for family resorts

- Seamless integration with hotel's digital systems

The kiosk makes every property more welcoming, professional, and functional.

Technical Requirements

The DanMagi Kiosk is designed to be simple to deploy:

- Standard Windows or Linux-based workstation

- Reliable internet connection

- Optional local printer

- Optional USB support

- Optional DanMagi remote monitoring module

Configuration, policies, and updates are delivered from the DanMagi Cloud Management Platform.

Conclusion

The DanMagi Kiosk Solution is the modern standard for public-use computing in hotels.

- By combining security, ease of use, full reset technology, remote support, and deep hospitality integration, DanMagi delivers a solution far superior to unmanaged PCs or off-the-shelf kiosk products.
- As hotels continue to digitize, the DanMagi Kiosk becomes an essential part of delivering a seamless, premium, and secure guest experience — strengthening hotel brand value and operational efficiency across all property types.

Next Steps

To learn more, receive pricing, or deploy a pilot unit:

Contact DanMagi Sales

sales@danmagi.com   www.danmagi.com

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